



Agenda - Final
**Capital Metropolitan
Transportation Authority**
Board of Directors

2910 East 5th Street
Austin, TX 78702

Monday, December 18, 2023

12:00 PM

Rosa Parks Boardroom

Public Hearing on the CapMetro HMIS Pass Fare Structure Change

This meeting will be livestreamed at capmetrotx.legistar.com

I. Presentation:

1. CapMetro HMIS Pass Fare Structure Change Public Hearing

II. Public Comment:

III. Adjournment

ADA Compliance

Reasonable modifications and equal access to communications are provided upon request. Please call (512) 369-6040 or email ed.easton@capmetro.org if you need more information.

BOARD OF DIRECTORS: Jeffrey Travillion, Chair; Leslie Pool, Vice Chair; Becki Ross, Secretary; Eric Stratton, Paige Ellis, Matt Harriss, Dianne Bangle and Chito Vela.

The Board of Directors may go into closed session under the Texas Open Meetings Act. In accordance with Texas Government Code, Section 551.071, consultation with attorney for any legal issues, under Section 551.072 for real property issues; under Section 551.074 for personnel matters, or under Section 551.076, for deliberation regarding the deployment or implementation of security personnel or devices; arising regarding any item listed on this agenda.



Capital Metropolitan Transportation Authority

2910 East 5th Street
Austin, TX 78702

Board of Directors

Item #: AI-2023-1046

Agenda Date: 12/18/2023

CapMetro HMIS Pass Fare Structure Change Public Hearing

CapMetro

Public Hearing: Transit Pass for Unhoused Community (Fare Structure Change)



December 18, 2023

Transit Pass for Unhoused Community Overview

Background

- CapMetro is collaborating with local service providers to offer a pass that benefits our community at no cost to riders
- Eligible on our local services: CapMetro bus, CapMetro Rapid, Pickup by CapMetro and CapMetro Access (for eligible customers)

Customer Eligibility*

- Currently experiencing homelessness or housing insecurity within the CapMetro Service Area
- Registered in the Homeless Management Information System (HMIS)
- Seeking or receiving social services from HMIS participating providers

**customer must meet all above criteria*

Provider Eligibility**

- Registered, trained and resourced to manage HMIS for client services
- Signed MOU with CapMetro
- Distribute smart cards directly to customers registered in HMIS
- Maintain inventory and distribution systems of smart cards for clients

*** providers must meet all above criteria*

Timeline

Aug 2022

Due to extreme heat, local service providers advocate for access improvements

Sept 2022

Unhoused Workgroup forms with external partners

Nov 2022 – Oct 2023

Emergency Allotment through Texas Empowerment Fund (TEF)

June 5 – July 31, 2023

Pilot begins with 7 service providers

Oct 2023

Transit Pass for Unhoused Community expands enrollment to 23 providers

Aug – Dec 2023

Title VI Analysis and Public Hearing

Title VI Report

- Per FTA Circular 4702.1B and CapMetro's Fare Policy, we are required to complete a Title VI Fare Equity Analysis and hold a public hearing for any fare structure change.
- The Fare Equity Analysis ensures FTA-assisted benefits and related services are made available and equitably distributed regardless of race, color, or national origin.
- Based on the FTA Circular 4702.1B and the CapMetro Title VI Policies, CapMetro shall—
 1. Determine the number and percent of users of each fare media being changed;
 2. Review fares before the change and after the change;
 3. Compare the differences for each particular fare media between minority users and overall users; and
 4. Compare the differences between low-income and overall users for each particular fare media.

Title VI Report Summary of Findings

- **No Disparate Impact or Disproportionate Burden:**
 - The Average Fare Analysis revealed the proposed fare change does not have a disparate impact on minority populations or a disproportionate burden on low-income populations.
 - Systemwide, the disparity in impact between minority and non-minority customers was less than 0.2%, and between low-income and non-low-income customers, it was 0.8%. Both differences fall well within the established 2% policy threshold.
- **Greater Benefits for Minority and Low-Income Customers:**
 - The anticipated fare changes are projected to offer greater benefits to minority customers compared to non-minority customers, and similarly, more advantages to low-income customers than to their non-low-income counterparts. Based on the insights from the Average Fare Analysis, no additional mitigations are deemed necessary to move forward with the implementation of the proposed fare adjustments.

Community Engagement Summary



9 Enrollment Fairs



12 Trainings



23 Enrolled Service Providers



26 Interested Service Providers



45 Service Provider Check-Ins

Summary of Pass Distribution

18,100 cards distributed to Service Providers

5,252 cards issued to customers

4,318 cards in use

101,415 total rides

Next Steps

TODAY



PUBLIC HEARING



BOARD AUTHORIZATION OF
FARE STRUCTURE CHANGE



BOARD PROGRESS REPORT
IN JUNE 2024

CapMetro

Thank you!