

# CONTACTS +FACTS

CapMetro connects people, jobs and communities by providing quality public transportation choices.

## Contact Information

<b>CapMetro Website</b>	<b><a href="http://capmetro.org">capmetro.org</a></b>
<b>Customer Service</b> <i>Routes &amp; Schedules/GO Line</i>	<b>512-474-1200</b> M-F: 7 a.m. to 8 p.m. Sat/Sun: 8 a.m. to 5 p.m.
<b>CapMetro Access</b>	<b>512-852-7272</b>
<b>CapMetro Vanpool</b> <i>Vanpool Matching Service</i>	<b>1-800-VAN 4 WORK</b>
<b>CapMetro Administration</b> <i>Administration Office</i>	<b>512-389-7400</b>
<b>CapMetro Transit Store</b> <i>1705 Guadalupe Street</i>	<b>512-389-7454</b>
<b>Pickup by CapMetro</b>	<b>512-369-6200</b>
<b>Capital Area Rural Transportation System (CARTS)</b> <i>Transit for Rural Communities</i>	<b>512-478-7433</b>

**Lost and Found** Articles lost on vehicles and returned to CapMetro may be picked up at the Transit Store, Monday through Friday, 8 a.m. to 5 p.m., 512-389-7454.



[facebook.com/capmetroatx](https://facebook.com/capmetroatx)



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[youtube.com/iridecapmetro](https://youtube.com/iridecapmetro)



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Read our blog: [waypointblog.com](http://waypointblog.com)

Get rider advisories and have detour information delivered to your email inbox. Sign up at [capmetro.org/alerts](http://capmetro.org/alerts)

## Fast Facts

Providing public transportation since 1985

### Services:

- Bus
- Rapid
- Express
- Rail
- University of Texas Shuttles
- Night Owls
- Pickup
- Vanpool
- Access
- Bikeshare

### Weekday Boardings:

90,591

### Annual Boardings:

25.7 million

### Bus Routes: 70

### Bus Stops: 2,500

### Park & Rides/ Transit Centers: 26

### Service Area:

549 square miles

### Population Served: 1,359,992

### President & CEO:

Dottie Watkins

### Board of Directors:

CapMetro is led by an eight-member board of directors appointed by various governing entities within the service area. Monthly public meetings are held at the CapMetro office located at 2910 E. 5th Street in Austin. For more information or to review current board members, visit [capmetro.org/board](http://capmetro.org/board)

CapMetro is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. If you believe you have been discriminated against under Title VI, you may file a written complaint—Attn: Title VI Complaints, 2910 E. 5th Street, Austin, TX 78702.