



**METRO**



**projectconnect**

## Project Connect Monthly

### Stay Resilient, Austin

Capital Metro sends our thanks to all frontline workers for protecting public health and providing essential services to those who need it most. Ridership has decreased by 64 percent, and we appreciate our loyal community for staying home during this critical time.

To the health care professionals, grocery store employees, pharmacists, transit workers and many others who are part of the essential team of people helping us all — across Austin, across Texas, and across the globe — you are our heroes.

### Transit Keeps Austin Moving Forward

Project Connect, Capital Metro's long-term transit plan, remains at the forefront of our mission to further serve our communities. It's a bold transit plan that provides our region the opportunity to rebuild, reconnect and invest in an essential service that we need now and in the future. Our community has called for this expanded and improved transit system, and it will provide immediate economic and community-building benefits as we move ahead.

### May Virtual Open House and Community Meetings

#### Virtual Open House

Capital Metro will launch a self-guided online experience that walks visitors through Project Connect's details and provides an opportunity to give feedback. This virtual open house will be open to the public from May 7 through May 31. Walk through the full plan along with updates that have been made since the March 9 recommendations.

[Learn more >](#)

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#### Virtual Community Meetings

Also through May 31, Capital Metro will continue engaging the public through a series of one-hour virtual community meetings. These will include an update on the COVID-19 response followed by a presentation on the Project Connect recommended system plan, then a moderated roundtable and public discussions with Austin City Council members and Capital Metro's board and staff.

[Get additional information about scheduling and participation>](#)

**Capital Metro and COVID-19**

## Fare Free Services Continue through May

CapMetro will continue to implement free fares for all customers throughout May. Fare-free service helps social distancing by eliminating the need for customers to show their pass, pay the operator or use the farebox. It also speeds boarding and reduces crowding at vehicle entrances. The goal is to protect operators and customers from close physical proximity and to support customers that use our service to perform essential duties.

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## Safety Measures in Place

On April 23, Capital Metro President and CEO Randy Clarke joined the Opening Central Texas for Business Task Force, a group of elected officials and community leaders teaming up to evaluate a safe and thoughtful approach to reopening the economy in Austin.

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## Face Coverings for Customers

Capital Metro is providing face coverings to customers who don't have their own and intend to use transit. As part of a pilot program, Capital Metro received a 40,000-mask donation from Jonathan Coons at the Austin Emergency Supply Foundation with support from Saucedo Industries LLC, plus mask donations from Bike Texas and other organizations in Texas.

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## Delivering Food to Those in Need

Partnering with H-E-B, Central Texas Food Bank, Good Apple and Farmshare Austin, Capital Metro has helped deliver "Help-at-Home" meal kits to Austin's most vulnerable residents — senior adults and people with disabilities or health conditions that limit them from using public transit. Help-at-Home kits include enough vegetables and shelf-stable food for up to 23 meals — about a week's worth of food. Capital Metro has delivered more than 150,000 meals to Austin's at-risk population.



[Visit ProjectConnect.com](https://www.projectconnect.com) for more information

*Follow us on social media*



**Visit the Project Connect Community Office**

607 Congress Avenue, 78701 Austin TX

Stop by any time between 9 a.m. and 4 p.m.