

**Access Advisory Committee**  
**Wednesday, May 5<sup>th</sup>, 2021**  
**TEAMS**  
**5:30 p.m. – 7:03 p.m.**

**Call to Order:**

*Chair Paul Hunt, Access Advisory Committee*

Chairman Prentice called the meeting to order at 5:33 p.m.

**Introductions:**

Committee members present were Paul Hunt, John McNabb, Chris Prentice, Audrea Diaz, Glenda Borne, Mike Gorse, Otmar Foechner, Andrew Bernet, John McNabb

Capital Metro staff and contractors present were: Martin Kareithi, Chris Westbrook, Jo Anne Ortiz, Ricardo Boulware, Chad Ballentine, Raul Vela, Gloria Barnes, Suzie Edrington, Mark Herrera, Ora Chisom, Jonathan Tanzer, David Chapa, Jesse Marroquin,

**Citizens' Communication**

*Members of the public*

None

**CAC Committee meeting**

The main topic of the meeting was the \$300 million for anti-displacement program. Jo Anne explained the meeting was more fore getting to know each other and as the meetings move forward the

**Project Connect/ATP Update**

*Yannis Banks Community Engagement Coordinator*

Chad Ballentine – Our service characteristics and guidelines were approved at the last board meeting. Looking at the existing zones we scored them on 3 major areas of focus: community characteristics, service quality and sustainability. All 3 buckets add up to 30 points for a total of 90 points. If it is 60 points or higher, we keep it. If it is 41-59 points we will make some adjustments. For 40 points or less we will discontinue it. We won't start applying these measurements until FY 23 when we are moving forward with our budgeting. We will be reporting back on them but not taking action until FY 23. Our goal is to report back every 6 months. Glenda – Have you scored any existing zones to see where they fall out of curiosity? Chad – We have but they aren't scoring very well right now due to covid and the reduction of rides. Chris – When are we going to relax the covid precautions? Chad – Fed government will require us to wear masks until September. August is when we are thinking of going full force & adding more service back. Chad – We are still moving forward with the 3 zones mentioned before. Dessau will be first with a mid-June launch for it. In July we are hoping to launch Manchaca zone and around August the North Oak Hill zone. Glenda – Were there any tweaks to the Dessau zone? Chad – There were but they aren't finalized. We can go over it next month. Martin – Virtual open houses are open until May 21<sup>st</sup>. I strongly encourage you to check it out give some comments about the amenities.

## **Austin FC & Title VI Update**

*Lawrence Deeter, Principal Planner, Short Range*

First home match of Austin FC is June 19<sup>th</sup> at 8 pm. We are looking at about 1200 fans on 803, 500 on 3 and 383 and 1,000 fans on MetroRail. MetroAccess has a dedicated drop off & pickup location at the Southwest entrance to Q2 stadium. On gameday the north bound 803 will be on detour about 4 hours before kickoff. We will have a temporary NB MetroRapid stop by Bright Verde Way. On gameday we will have a minimum of 10 min frequency on 803. We will have a new SB Temp 803 station at the Northwest corner of Braker & Burnett. Paul – Will you use any of the articulating buses? Lawrence – Yes. Route 383 will go from every 30 mins to every 15 mins between NLTC and Pavilion park and ride. Route 392 will increase to every 20 mins on gameday. The city has been frantically building sidewalks in the area. Regular MetroRail service prior to the game. Additional trains 30 minutes after the event ends. We will have some wayfinding out there as well as staff to help people find their way to and from the stadium.

Glenda – How well lit is the route from the stadium and back from MetroRail. Lawrence – That

is a good question. We will have to look into that. Paul – So taking the 803 or 383, you have to cross Burnet & Braker. Are there sidewalks & also an accessible pedestrian beaker? Lawrence – There are brand new sidewalks there. All the curb ramps are being rebuilt. I do not remember if there are any beakers there. I will check in a couple weeks when we're back out there.

**Title VI update** – We must submit a Title VI policy every 3 years. This is an opportunity for us to update our policy. *Slides attached.*

## **Security Update**

*Troy Officer, Manager, Public Safety*

We hired a new Emergency Management Officer. He started in February around the time of winter storm Uri. For this fiscal year we have set up a continuity of operations plans, and making sure our emergency operations center is fully operational. We have started to move forward with our CapMetro police department. Currently we have about 160 part-time APD officers that work 1200 hours per week. As the region continues to grow it impacts the availability and flexibility of our staff. Our service area also covers various jurisdictions that our Austin officers do not have police authority in. With our own PD we can focus on transit system public safety. Our officers focus would be on CapMetro properties and services. Chris – You say you are writing the program for the community intervention people, you said they are going to intervene and hook them up with programs. How will they convince individuals to participate in these programs? Troy – You can't make someone take help they do not want. As an agency we wanted to have a way to help our patrons with help by having an alternative to law enforcement intervention. Chris – Will the intervention folks be on call for when an incident is reported? Troy – We are starting out with 2 but our goal is to hire more. John – Is the See Something, Say Something app accessible? Martin – Yes, it is fully accessible. I worked with the developers of the app. Glenda – For training, there needs to be more on how to handle people with a dog guide. Troy – We will be small enough that we will be able to hire some really great people who aren't just physically fit for the job but also mentally fit. Estrella – Want to commend you on the work you are doing around the safety plan for the community.

## **Approval of April 2021 Minutes**

*Access Committee*

Chris was added to CapMetro staff, remove him from there. Minutes approved

## **June Meeting Topics**

Final parameters on Dessau Pickup Zone, Review June Service Change. Discussion topic on when to return to in person meetings. Legislative Update & Budget.

**Meeting adjourned at 7:13**