

Capital Metropolitan Transportation Authority

Access Advisory Committee

Wednesday, December 6, 2023

5:30 PM

Virtual Presentation

CapMetro Employees: Penelope Ackling, Chad Ballentine, Peter Breton, Louise Friedlander, Rochelle Jones, Julie Lampkin, Matthew Mejia, Chris Mojica, Edna Parra, Sara Sanford, Randy Slaughter.

Supporting Staff Attendees: Rebecca Liggins, Kristoffer Vik Hansen, Nick Milum, Raul Vela, Christopher Westbrook.

Committee Members: Estrella Barrera, Andrew Bernet, Glenda Born, Audrea Diaz, Otmar Foehner, Mike Gorse, Paul Hunt, John McNabb.

Guests: Olga Rivera.

Meeting called to order at 5:37 PM

Welcome / Introductions / Call to Order

Chair Hunt

Approval of the minutes - Glenda Born / Otmar Foehner 2nd – passes unanimously.

Public Communications

Olga Rivera outlines issues her uncle has encountered regarding Access operators not providing the correct level of service, and missing their pickup/dropoff windows multiple times. **Raul Vela** explains that they will pull the call records, make a decision as to the best course of action to resolve the issue, and then follow up with her by the end of the week.

Glenda Born notes that she has also continued to encounter issues where drivers are not providing the correct level of service.

Committee Members overview issues they've encountered while piloting the Spare App. **CapMetro Staff** and **Spare Supporting Staff** explain that they are working out the issues and have fixed many of the ones encountered.

Paul Hunt explains that he's noticed inconsistency with operators permitting or not permitting riders to sit in the front-seat and asks for CapMetro Staff to share the policy. He also asks if there is an updated policy for showing IDs to operators due to the new Spare app. **Chad Ballentine** responds that there's no policy for front-seat driving, and that they're moving toward removing ID requirements.

ETOD Update

Matthew Mejia, Planner; Transit Oriented Development

Penelope Ackling, Community Engagement Coordinator

Penelope Ackling and **Matthew Mejia** give updates regarding the ETOD program, including the most recent engagement phase and next steps for the program.

Glenda Born asks if the North Lamar Transit Center Vision Plan calls for the nearby mobile home park to be moved or removed, and **Matthew Mejia** explains that the associated vision plan only focuses on directly developing CapMetro owned land, and that there are no recommendations concerning that area.

Paul Hunt asks about the integration of future light rail considerations with the North Lamar Transit Center Station Area Vision Plan. **Matthew Mejia** says that the vision plan is not a specific plan that lays out a use, but rather the options available for the site and what amenities could be brought to the community.

Officer Elections

Facilitated by Staff Liaison

Estrella Barrera nominates **Paul Hunt** for the position of Chair, and he accepts.

Paul Hunt is elected as Chair unanimously.

Estrella Barrera nominates **Glenda Born** for the position of Vice-Chair, and she accepts.

Glenda Born is elected as Vice-Chair unanimously.

Otmar Foehner nominates **Mike Gorse** for the position of Secretary, and he accepts.

Mike Gorse is elected as Secretary unanimously.

Meeting adjourned at 6:48 PM