Capital Metropolitan Transportation Authority Access Advisory Committee Wednesday, September 4, 2024 5:30 PM Virtual Presentation

CapMetro Employees: Penelope Ackling, Samia Arni, Nadia Barrera-Ramirez, Peter Breton, Katheryn Cromwell, Louise Friedlander, Roberto Gonzalez, Art Jackson, Martin Kareithi, Kelsey Lammy, Julie Lampkin, Rose Lisska, Jordan McGee, Rhys Rea-Tucker, Sara Sanford, Randy Slaughter.

Supporting Staff: Emma Fricker, Max Schwartz, Christopher Westbrook.

Committee Members: Andrew Bernet, Glenda Born, Audrea Diaz, Otmar Foehner, Mike Gorse, Paul Hunt, John McNabb.

Guests: Rebecca Allbritton.

Meeting called to order at 5:32 PM

Welcome / Introductions / Call to Order

Chair Hunt

Approval of the minutes – John McNabb / 2nd by Otmar Foehner – passes unanimously.

Public Communications

Rebecca Allbritton shares her thoughts on ways to improve the Spare scheduling system. **Sara Sanford** thanks her for her input and overviews some improvements to the system that are being worked on by CapMetro staff.

Glenda Born asks CapMetro staff to remind operators to check and adhere to the level of service for Access riders.

Paul Hunt explains that a longer discussion on the committee's role in providing feedback to staff should be scheduled. **Peter Breton** recommends a discussion as a part of the annual November work planning session.

Martin Kareithi gives an update on the NaviLens Wayfinding Pilot.

Transit Plan 2035

Rose Lisska, Principal Planner

Rose Lisska overviews the timeline and goals for Transit Plan 2035, including upcoming community engagement opportunities.

Paul Hunt asks how CARTS will be considered during the plan, and **Rose Lisska** explains that CapMetro staff will be evaluating CARTS' plans and current services as a part of the market analysis.

Otmar Foehner asks if CapMetro is engaging in efforts to have the City of Pflugerville join the CapMetro service area. **Katheryn Cromwell** explains that CapMetro recently supported the City of Pflugerville with a Transit Demand Plan.

Transit Speed and Reliability Update

Rhys Rea-Tucker, Transit Speed and Reliability Planner

Rhys Rea-Tucker gives an update on the progress of various Transit Speed and Reliability projects.

Paul Hunt asks how pedestrian hybrid beacons (PHBs) factor into projects. **Rhys Rea-Tucker** and **Max Schwartz** talk about how PHBs are used across the city in various projects.

John McNabb asks if projects are removing car lanes. **Rhys Rea-Tucker** and **Max Schwartz** overview sample projects to illustrate different approaches to lane adjustments and eliminations.

Proposed Spring 2025 Service Change

Roberto Gonzalez, Senior Director of Service Planning

Roberto Gonzalez overviews the proposed Spring 2025 Service Change, including the new Decker Pickup zone and the launch of CapMetro Rapid routes 800 and 837.

Glenda Born asks when the testing of the Rapid 800 and 837 routes will occur. **Roberto Gonzalez** explains that CapMetro will be testing throughout the coming months if the changes are approved.

Paul Hunt asks if the Decker and Dessau Pickup zones provide service to some specific addresses. **Roberto Gonzalez** confirms.

Paul Hunt asks if Pickup provides door-to-door service for CapMetro Access users in apartment buildings. **Sara Sanford** explains that the scheduling system for Access and Pickup are not the same, so they cannot track Access users across modes, but customers can book specifically with a wheelchair accessible vehicle to receive that level of service.

Meeting adjourned at 7:13 PM