

**Capital Metropolitan Transportation Authority**

**Customer Satisfaction Advisory Committee (CSAC)**

**Wednesday, August 14, 2024**

**6:00 PM**

***Virtual Presentation***

Microsoft Teams meeting

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**Welcome / Introductions / Call to Order**

*Chair Taylor*

**Approval of the minutes**

**Public Communications**

**Proposed FY2025 Budget**

*Emmanuel Toutin, Director of Budget and Financial Planning*

**H1 2024 Complaint Statistics**

*Brian Alejandro, Director of Customer Care*