

**Capital Metropolitan Transportation Authority**

**Customer Satisfaction Advisory Committee**

**Wednesday, March 12, 2025**

**6:00 PM**

***Virtual Presentation***

**CapMetro Employees:** Peter Breton, Kelsey Lammy.

**Committee Members:** David Foster, Betsy Greenberg, Fangda Lu, Ephraim Taylor, Diana Wheeler.

**Guests:** Ruven Brooks, Dominic De Niro.

***Meeting called to order at 6:03 PM***

**Welcome / Introductions / Call to Order**

*Chair Foster*

**Approval of the Feb minutes** – Diana Wheeler / 2<sup>nd</sup> by Betsy Greenberg – passes unanimously.

**Public Communications**

**Fangda Lu and Peter Breton** provided public communication.

**Rapid Update**

*Kelsey Lammy, Community Engagement & Involvement Manager*

**Participated in Discussion / Q&A:**

Betsy Greenberg, Peter Breton, David Foster, Diana Wheeler, and Dominic DeNiro.

**Committee Meet & Greet**

*Facilitated by Staff Liaison*

**Participated in Discussion / Q&A:**

Peter Breton, David Foster, Dominic DeNiro, Betsy Greenberg, Ephraim Taylor and Kelsey Lammy.

***Meeting adjourned at 7:09 PM***