

Capital Metro Monthly Ridership Report

**May 2017
(Fiscal Year 2017)**



METRO

Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of May 2017 by mode of service.

Total Boardings by Mode

Mode	May-16	May-17	May 16 to May 17	YTD 2016	YTD 2017	YTD Change
Total Fixed Route	1,860,600	1,860,944	0.0%	14,883,171	14,883,575	0.0%
Total Special Events	4,892	3,253	-33.5%	201,447	148,872	-26.1%
Total MetroAccess	55,641	59,106	6.2%	449,165	446,415	-0.6%
Total UT Shuttle	152,901	118,239	-22.7%	2,560,655	1,959,319	-23.5%
Total Rideshare	37,813	42,128	11.4%	275,755	304,006	10.2%
Total MetroRail	62,680	67,577	7.8%	549,829	571,065	3.9%
Total MetroRapid	215,090	293,394	36.4%	1,830,519	2,183,382	19.3%
Total System	2,389,617	2,444,640	2.3%	20,750,541	20,496,634	-1.2%

Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	May-16	May-17	May 16 to May 17	May-16	May-17	May 16 to May 17	May-16	May-17	May 16 to May 17
Total Fixed Route	70,547	69,135	-2.0%	45,376	45,120	-0.6%	32,936	31,899	-3.1%
Total Special Events	15	29	93.3%	1,144	652	-43.0%	-	-	-
Total MetroAccess	2,203	3,382	53.5%	999	1,416	41.7%	895	921	2.8%
Total UT Shuttle ¹	17,431	13,545	-22.3%	4,373	2,985	-31.7%	808	621	-23.1%
Total Rideshare	1,220	1,359	11.4%	1,220	1,359	11.4%	1,220	1,359	11.4%
Total MetroRail ²	2,660	2,742	3.1%	1,706	1,812	6.2%	-	-	-
Total MetroRapid	8,516	11,120	30.6%	4,586	6,400	39.6%	2,985	4,631	55.1%

¹ UT Shuttle 5 Full Class Days of service (shown as Wkdy), 7 Finals Weekday, One Saturday, 2 Sundays

All tables reflect ridership data as of June 19, 2017.

The table below shows the factors that have potential impacts on ridership in the current month. Other peer agencies have shown that this type of information is useful to explain ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	May 2016	May 2017	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	21	22	1
	Saturday	4	4	0
	Sunday	6	5	-1
Calendar Mix (UT Shuttle Full Service)	Weekday	4	5	1
	Sunday	3	2	-1
Weather Impact	Weekday	11	6	-5
	Saturday	2	2	0
	Sunday	4	2	-2
Special Events (SXSW)	Fixed Route	0	0	0
	MetroRail	1	1	0
	MetroRapid	0	0	0
Fuel Prices*	All	2.12	2.27	7%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

May 2017

System-wide ridership was up 2.3% compared to May 2016. Average weekday was also up 0.9%. There was one additional weekday this May compared to last and weather was more favorable. Fuel prices also increased, up 7% from 2016. Excluding UT Shuttle effects, ridership would have been up 4.0%.

Connections 2025 plan was adopted by the board and is moving into implementation phase with much more public input expected.

Fixed Route

Total month Fixed Route ridership was nearly even up 0.02% from May 2016. Average weekday was down 2%.

MetroAccess

MetroAccess showed an increase for May 2017 and was up 6.2% compared to last year. MetroAccess is making an effort to manage this high cost service through eligibility evaluations, travel training, and pathway assessment.

UT Shuttle

For May 2017, UT Shuttle showed a 22.7% decrease from last May. Service levels remained relatively unchanged from fall semester. Capital Metro is evaluating UT Shuttle service and potential strategies for increasing ridership.

RideShare

The vRide program shows continued success with a 11.4% increase for May.

MetroRail

MetroRail ridership was up 7.8% from May 2016 while average weekday ridership was up 3.1% from the same period.

MetroRapid

MetroRapid saw a major increase of 36.4% from May 2016. Average weekday was up 30.1%. This is related to the fare reduction, eliminating the Premium fare.