

Capital Metro Monthly Ridership Report

**February 2018
(Fiscal Year 2018)**



METRO

Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of February 2018 by mode of service.

February Total Boardings by Mode

Mode	Feb-17	Feb-18	Feb 17 to Feb 18	YTD 2017	YTD 2018	YTD Change
Total Fixed Route (w/ Rapid) ¹	2,024,342	1,916,849	-5.3%	10,460,884	10,120,959	-3.2%
Total Special Events	1,170	1,060	-9.4%	141,360	126,085	-10.8%
Total MetroAccess	53,014	54,855	3.5%	271,809	279,508	2.8%
Total UT Shuttle	301,633	292,670	-3.0%	1,296,375	1,243,265	-4.1%
Total Rideshare	35,079	39,423	12.4%	182,281	199,918	9.7%
Total MetroRail	63,876	58,849	-7.9%	322,232	312,190	-3.1%
Total System	2,479,114	2,363,707	-4.7%	12,674,940	12,281,924	-3.1%

¹ Rapid service is really considered Fixed Route, therefore will from now on be included as a part of Fixed Route

February Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	Feb-17	Feb-18	Feb 17 to Feb 18	Feb-17	Feb-18	Feb 17 to Feb 18	Feb-17	Feb-18	Feb 17 to Feb 18
Total Fixed Route (w/ Rapid)	83,632	79,069	-5.5%	52,097	50,120	-3.8%	35,829	33,748	-5.8%
Total Special Events	32	22	-30.6%	105	97	-6.9%	27	56	107.4%
Total MetroAccess	2,252	2,346	4.2%	1,097	1,110	1.2%	895	873	-2.5%
Total UT Shuttle	14,934	14,501	-2.9%	-	-	0.0%	737	664	-9.9%
Total Rideshare ¹	1,253	1,915	52.9%	1,253	199	-84.1%	1,253	81	-93.5%
Total MetroRail	2,975	2,769	-6.9%	1,092	867	-20.6%	-	-	0.0%

¹ Rideshare 2017 month total divided by total days in month whether wk, sa, su; 2018 each service day type broken down for more accurate representation of each day type

All tables reflect ridership data as of March 15, 2018.

The table below shows the factors that have potential impacts on ridership in the current month. Other peer agencies have shown this type of information is useful to explain ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	February 2017	February 2018	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	20	20	0
	Saturday	4	4	0
	Sunday	4	4	0
Calendar Mix (UT Shuttle Full Service)	Weekday	20	20	0
	Sunday	4	4	0
Weather Impact	Weekday	2	10	8
	Saturday	1	3	2
	Sunday	1	2	1
Special Events	Fixed Route	0	0	0
	MetroRail	0	0	0
	MetroRapid	0	0	0
Fuel Prices*	All	2.16	2.35	9%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

February 2018

System-wide ridership was down 4.7% compared to February 2017. Average weekday was down 4.2%. There were the same number of weekdays compared to last February and gas prices are up from last year. The biggest factor appears to be weather. There were 15 rain days this year compared to only 4 last year and the majority were on weekdays.

The Board passed the proposed service changes for June 2018 which includes many of the recommendations from Connections 2025. The new services include additional high frequency routes, more direct routing and better connections. Implementation continues.

Fixed Route including MetroRapid

Looking at Fixed Route, to include MetroRapid, ridership was down 5.3% from February 2017. Average weekday was down 5.5%. There were the same number of weekdays this year compared to last. There were 15 rainy days this year compared to only 4 last year and the majority were on weekdays as mentioned above.

MetroRapid by itself saw a 23.7% increase from February 2017. Average weekday was up 20.2%. This increase is related to enhanced frequency added to the MetroRapid in August 2017.

Round Rock

As a part of Fixed Route service, Capital Metro began providing service to the City of Round Rock in August 2017. For the sixth full month of service in February, there were over 3,600 boardings. This is an increase from January.

Georgetown

For the new fixed route service in Georgetown in February, there were 1,298 boardings.

MetroAccess

MetroAccess showed an increase for February 2018 and was up 3.5% compared to last year. MetroAccess continues with efforts to manage this high cost service through eligibility evaluations, travel training, and pathway assessment.

UT Shuttle

For February 2018, UT Shuttle showed a 3.0% decrease from last February. UT Shuttle operated the same number of service days in February 2017 and 2018. Capital Metro continues to evaluate UT Shuttle service and potential strategies for increasing ridership.

RideShare

The vRide program is going strong and showed an 12.4% increase for February.

MetroRail

MetroRail began operating addition peak period service in January with new trains. This presented some operational challenges that are currently being reviewed. By the middle of February MetroRail also began experiencing delays due to important construction projects along the entire length of the line that will add frequency and capacity to existing service. These projects will be ongoing until the end of 2018.

A new test schedule that is working to accommodate these delays will go into effect the week of March 19, 2018. Staff will evaluate the results and decide on final changes to continue for the rest of the spring service period.

MetroRail ridership was down 7.9% from February 2017 and average weekday ridership was down 6.9% from the same period. There were the same number of weekdays this February compared to last. Weather may have also played a factor in the decrease.