

Capital Metro Monthly Ridership Report

**May 2018
(Fiscal Year 2018)**



METRO

Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of May 2018 by mode of service.

May Total Boardings by Mode

Mode	May-17	May-18	May 17 to May 18	YTD 2017	YTD 2018	YTD Change
Total Fixed Route	1,853,595	1,731,279	-6.6%	14,873,527	13,607,323	-8.5%
Total Special Events	3,253	6,324	94.4%	148,872	133,380	-10.4%
Total MetroAccess	59,106	58,798	-0.5%	446,415	443,581	-0.6%
TOTAL Innovation Mobility	-	3,002	-	-	19,040	-
Total UT Shuttle	118,239	100,498	-15.0%	1,959,319	1,871,141	-4.5%
Total Rideshare	42,128	46,078	9.4%	304,006	332,441	9.4%
Total MetroRail	67,577	68,288	1.1%	571,065	548,592	-3.9%
Total MetroRapid	293,394	363,766	24.0%	2,183,382	2,903,339	33.0%
Total System	2,437,291	2,378,033	-2.4%	20,486,585	19,858,838	-3.1%

May Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	May-17	May-18	May 17 to May 18	May-17	May-18	May 17 to May 18	May-17	May-18	May 17 to May 18
Total Fixed Route	68,925	64,601	-6.3%	44,439	41,077	-7.6%	31,899	29,151	-8.6%
Total Special Events	29	3	-88.8%	652	1,563	139.6%	-	-	-
Total MetroAccess	2,295	2,302	0.3%	1,002	1,038	3.7%	921	944	2.6%
Total Innovation Mobility ²	-	124	-	-	66	-	-	-	-
Total UT Shuttle ³	13,545	13,432	-0.8%	2,985	3,134	5.0%	621	587	-5.5%
Total Rideshare ¹	1,359	1,966	44.7%	1,359	150	-89.0%	1,359	443	-67.4%
Total MetroRail	2,742	2,757	0.5%	1,812	1,907	5.3%	-	-	-
Total MetroRapid	11,120	13,335	19.9%	6,400	9,054	41.5%	4,631	6,835	47.6%

¹ Rideshare 2017 month total divided by total days in month whether wk, sa, su; 2018 each service day type broken down for more accurate representation of each day type

² Formerly counted under MetroAccess

³ UT - 4 Weekdays, 7 Finals weekday, 1 Final Saturday and 2 Sundays for semester end

All tables reflect ridership data as of June 19, 2018.

The table below shows the factors that potentially impact ridership in the current month. Peer agencies have shown this type of information is useful for explaining ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	May 2017	May 2018	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	22	22	0
	Saturday	4	4	0
	Sunday	5	5	0
Calendar Mix (UT Shuttle Full Service)	Weekday	5	4	-1
	Sunday	2	2	0
Weather Impact	Weekday	6	1	-5
	Saturday	2	1	-1
	Sunday	2	1	-1
Special Events	Fixed Route	0	0	0
	MetroRail	1	1	0
	MetroRapid	0	0	0
Fuel Prices*	All	2.27	2.75	21%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

May 2018

System-wide ridership was down 2.4% compared to May 2017. Average weekday was down 2.4%. There were the same number of weekdays May 2018 year compared to last May. There was one less full-service weekday for UT Shuttle affecting the month-end by 0.5%. Gas prices are up from last year and weather was comparable to last year.

Cap Remap started June 3, 2018 changing the design of the system. These changes are anticipated to change ridership. The new services include additional high frequency routes, more direct routing and better connections.

Fixed Route and MetroRapid

Looking at Fixed Route, including MetroRapid, ridership was down 2.4% from May 2017. Average weekday was down 2.6%.

MetroRapid by itself saw a 24.0% increase from May 2017. Average weekday ridership was up 19.9%. This increase continues to show the success of enhanced frequency.

Fixed Route by itself was down 6.6% from May 2017. Average weekday ridership was down 6.3%.

Round Rock

As a part of Fixed Route service, Capital Metro began providing service to the City of Round Rock in August 2017. For the ninth full month of service in May, there were over 3,800 boardings.

Georgetown

For the new fixed route service in Georgetown in May, there were 1,631 boardings.

MetroAccess

MetroAccess showed a slight decrease in ridership for May 2018 of 0.5% compared to last year. MetroAccess continues with efforts to manage this high cost service through eligibility evaluations, travel training, and pathway assessment. The on-demand Via Pickup Pilot program was moved to its own category under Innovative Mobility.

Innovative Mobility

Via Pickup Pilot service began operation in June 2017 as a free ride hailing bus service that allows riders to arrange on-demand transit trips in the Mueller, Windsor Park and Coronado Hills neighborhoods using a mobile app. This being a pilot on-demand service project, ridership was originally grouped under MetroAccess and now will be highlighted in its own category. Ridership on this service has grown from 410 riders in June 2017 to 3,002 riders in May 2018. Each month has seen an increase in usage of this service. This pilot ended on June 2, 2018.

UT Shuttle

For May 2018, UT Shuttle showed decrease of 15% from last year. UT Shuttle operated one less full-service weekday compared to May 2017. With that additional day ridership

would have only been down 3.6%. Average daily (full-service) ridership decreased 0.8% year-over-year.

RideShare

The vRide program continues going strong and showed a 9.4% increase over May 2017.

MetroRail

MetroRail began operating additional peak period service in January with new trains. This presented some operational challenges that continued through SXSW festival period. Schedules were modified in late March to assist in resolving these operational challenges and train service has stayed closer to schedule with these adjustments.

Important construction projects also continue along the entire length of the line. These construction projects will enhance safety, add frequency and capacity to existing service and will be ongoing until the end of 2018 affecting existing operations.

MetroRail ridership was up 1.1% from May 2017 and average weekday ridership was up 0.5% from the same period.