

Capital Metro Monthly Ridership Report

**September 2018
(Fiscal Year-End 2018)**



Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of September 2018 by mode of service.

September Total Boardings by Mode

September 2018 Ridership Data

Mode	Sep-17	Sep-18	Sep 17 to Sep 18	YE 2017	YE 2018	YE Change
Total Fixed Route	1,859,010	1,821,984	-2.0%	21,932,011	20,691,536	-5.7%
Total Special Events	4,085	521	-87.2%	158,889	140,950	-11.3%
Total MetroAccess	55,950	55,080	-1.6%	670,119	675,564	0.8%
Total Innovative Mobility ¹	896	4	-99.6%	3,020	19,302	539.1%
Total UT Shuttle	322,727	263,393	-18.4%	2,501,056	2,340,805	-6.4%
Total Rideshare	36,312	42,816	17.9%	459,555	512,484	11.5%
Total MetroRail	69,360	65,460	-5.6%	824,703	811,242	-1.6%
Total MetroRapid	365,815	425,675	16.4%	3,400,358	4,505,525	32.5%
Total System	2,714,157	2,674,932	-1.4%	29,949,712	29,697,408	-0.8%

¹ Innovative Mobility - Pickup Pilot Service ended in June and Ride Austin Exposition began in June

September Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	Sep-17	Sep-18	Sep 17 to Sep 18	Sep-17	Sep-18	Sep 17 to Sep 18	Sep-17	Sep-18	Sep 17 to Sep 18
Total Fixed Route	72,807	72,216	-0.8%	46,872	46,358	-1.1%	33,702	36,348	7.8%
Total Special Events	142	19	-86.9%	123	18	-85.0%	128	13	-
Total MetroAccess	2,282	2,326	1.9%	1,013	1,026	1.3%	979	959	-2.1%
Total Innovative Mobility ²	27	0	-	71	-	-	-	-	-
Total UT Shuttle ³	16,021	13,745	-14.2%	-	-	-	770	559	-27.5%
Total Rideshare ¹	1,210	2,069	70.9%	1,210	192	-84.2%	1,211	425	-64.9%
Total MetroRail	3,050	2,968	-2.7%	1,671	1,815	8.6%	-	-	-
Total MetroRapid	14,310	17,060	19.2%	9,218	10,925	18.5%	6,703	7,819	16.7%

¹ Rideshare 2017 month total divided by total days in month whether wk, sa, su; 2018 each service day type broken down for more accurate representation of each day type

² Formerly counted under MetroAccess

³ UT - Sunday represents four days of operation

All tables reflect ridership data as of October 15, 2018.

The table below shows the factors that potentially impact ridership in the current month. Peer agencies have shown this type of information is useful for explaining ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	September 2017	September 2018	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	20	19	-1
	Saturday	5	5	0
	Sunday	5	6	1
Calendar Mix (UT Shuttle Full Service)	Weekday	20	19	-1
	Sunday	3	3	0
Weather Impact	Weekday	4	12	8
	Saturday	0	3	3
	Sunday	0	3	3
Special Events	Fixed Route	0	0	0
	MetroRail	1	1	0
	MetroRapid	0	0	0
Fuel Prices*	All	2.60	2.62	0%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

September 2018 – Cap Remap

Cap Remap continues in September as Capital Metro moves into full Fall Service Period. Cap Remap continues to play a role in the ridership changes along with other major factors that have affected the change year-over-year for September.

September 2017 was a rather dry month after Hurricane Harvey hit the Texas Gulf Coast in August 2017. September 2018 was much different with total rainfall of roughly 8 inches

over 18 days in the month. There was also one less weekday this September compared to last.

System-wide ridership was down 1.4% compared to September 2017. Average weekday however, was up 0.5%. With this additional weekday ridership would have been up 1.0%.

Fixed Route and MetroRapid

Looking at Fixed Route, including MetroRapid, ridership was up 1.0% from September 2017. Average weekday was up 2.5%.

MetroRapid by itself saw a 16.4% increase from September 2017. Average weekday ridership was up 19.2%. September 2018 is the first full month where MetroRapid services are comparable year-over-year as the current route frequency was implemented in August 2017. This means that September 2018 shows a more accurate MetroRapid increase with regards to Cap Remap than previous months.

Fixed Route monthly total was in negative territory, down 2.0%. This was due to the one less weekday along with weather. Average weekday ridership was down only 0.8%. With the weekday added, ridership would have been down only 0.1%.

Round Rock

Round Rock experienced the one-year anniversary of service in mid-August with September being the first full month of year-over-year comparison. For September, Round Rock was down 4.1%. With the weekday added back ridership would have been up 1%.

Georgetown

Georgetown also marked the first month for year-over-year comparison in September. Ridership was down just 0.1%. With the weekday added back in ridership would have been up 5%.

MetroAccess

MetroAccess showed a decrease of 1.6% for September 2018 compared to last year. MetroAccess continues with efforts to manage this high cost service through eligibility evaluations, travel training, and pathway assessment.

UT Shuttle

For September 2018, UT Shuttle showed a decrease of 18.4% from last year. Two primary factors are weather and one less weekday. Average daily was down 14.2% from last September. Service was further reduced with the elimination of route 653.

RideShare

The vRide program continues going strong and showed a 17.9% increase over September 2017.

MetroRail

Important construction projects continue along the entire length of the line. These construction projects will enhance safety, add frequency and capacity to existing service and will be ongoing until the end of 2018 and may affect existing operations.

MetroRail ridership was down 5.6% from September 2017 and average weekday ridership was down 2.7% from the same period. One less weekday and weather played a role in the decrease. With the weekday added back in ridership would have only been down 1.4%

Year-End

The year ended with system ridership down just 0.8%. There were three fewer weekdays for the year compared to FY2017. System average weekday was down just 0.3% for the year.