

Capital Metro Monthly Ridership Report

**November 2018
(Fiscal Year-End 2019)**



Ridership Summary

This is a summary of Capital Metro system-wide ridership statistics for the month of November 2018 by mode of service.

November Total Boardings by Mode

Mode	Nov-17	Nov-18	Nov 17 to Nov 18	FY2018	FY2019	FY Change
Total Fixed Route ¹	1,984,517	1,946,326	-1.9%	4,223,202	4,136,643	-2.0%
Total Express	44,673	56,151	25.7%	95,237	124,718	31.0%
Total Special Events	172	847	392.4%	122,233	90,069	-26.3%
Total MetroAccess	54,192	55,174	1.8%	112,592	116,573	3.5%
Total Innovative Mobility ²	1,984	84	-95.8%	3,932	95	-97.6%
Total Rideshare	39,653	48,499	22.3%	82,014	100,041	22.0%
Total MetroRail	63,756	60,069	-5.8%	146,677	142,535	-2.8%
Total MetroRapid	355,810	408,934	14.9%	754,251	878,269	16.4%
Total System	2,544,756	2,576,084	1.2%	5,540,137	5,588,943	0.9%

¹ UT Shuttle now a part of Fixed Route Bus

² Innovative Mobility - Pickup Pilot Service ended in June and Ride Austin Exposition began in June

November Average Daily Boardings by Mode

Mode	Weekday			Saturday			Sunday		
	Nov-17	Nov-18	Nov 17 to Nov 18	Nov-17	Nov-18	Nov 17 to Nov 18	Nov-17	Nov-18	Nov 17 to Nov 18
Fixed Route ¹	81,183	77,259	-4.8%	42,720	45,994	7.7%	29,451	34,237	16.2%
Express	2,234	2,808	25.7%	-	-	-	-	-	-
Special Events	8	42	416.5%	2	-	-100.0%	-	-	-
MetroAccess	2,261	2,296	1.5%	940	985	4.8%	857	868	1.3%
Innovative Mobility	83	4	-95.0%	63	-	-100.0%	-	-	-
Rideshare	1,931	2,359	22.1%	144	165	15.0%	62	98	59.7%
MetroRail	2,969	2,819	-5.1%	874	739	-15.5%	-	-	-
MetroRapid	14,110	16,145	14.4%	8,549	10,122	18.4%	6,173	7,086	14.8%
Total System	104,779	103,731	-1.0%	53,291	58,005	8.8%	36,542	42,289	15.7%

¹ UT Shuttle now a part of Fixed Route Bus

All tables reflect ridership data as of December 18, 2018.

The table below shows the factors that potentially impact ridership in the current month. Peer agencies have shown this type of information is useful for explaining ridership changes.

Factors Affecting Ridership this Month

Factor	Service Level	November 2017	November 2018	Impact
Calendar Mix (FR, Rail, Rapid)	Weekday	20	20	0
	Saturday	5	5	0
	Sunday	5	5	0
Calendar Mix (UT Shuttle Full Service)	Weekday	19	19	0
	Sunday	3	4	1
Weather Impact	Weekday	1	4	3
	Saturday	0	0	0
	Sunday	1	3	2
Special Events	Fixed Route	0	0	0
	MetroRail	0	0	0
	MetroRapid	0	0	0
Fuel Prices*	All	2.34	2.35	1%

* Average monthly Gulf Coast All Grades Reformulated (<http://www.eia.gov/petroleum/gasdiesel/>)

Red indicates potential negative impact on ridership

Green indicates potential positive impact on ridership

Ridership Overview

November 2018 – Cap Remap

System-wide ridership was up 1.2% compared to November 2017. Average weekday however, was down 1.0%. Saturday and Sunday averages were up 8.8% and 15.7% respectively. There was a little more rain this November compared to last. Number of weekdays year-over-year was unchanged.

Taken together, in the first six months of CapRemap system ridership is up 2.8%.

MetroBus (with UT) and MetroRapid

Looking at Fixed Route, including MetroRapid, ridership was up 0.6% from November 2017. Average weekday was down 2%.

Taken together, in the first six months of CapRemap Fixed Route and Rapid ridership is up 2.3%.

MetroRapid by itself saw a 14.9% increase from November 2017. Average weekday ridership was up 14.4%. Saturday and Sunday ridership averages were up 18.4% and 14.8% respectively.

MetroBus (with UT) monthly total was down 1.9%. Average weekday ridership was down 4.8%. Saturday and Sunday ridership averages were up 7.7% and 16.2% respectively. Excluding UT services, which saw a year over year decline of 24.6%, MetroBus ridership was up 1.4%.

MetroExpress

Express ridership was up 25.7% compared to November 2017. Additional service and Mopac Express lanes are encouraging riders on this service.

Taken together, in the first six months of CapRemap MetroExpress ridership is up 33%.

MetroAccess

MetroAccess saw an increase in ridership of 1.8% for November 2018 compared to last year.

MetroRideShare

The vRide program continues going strong seeing a 22.3% increase in ridership over November 2017.

MetroRail

Important construction projects continue along the entire length of the line. These construction projects will enhance safety, add frequency and capacity to existing service and will be ongoing until the end of 2018 and may affect existing operations.

MetroRail ridership was down 5.8% from November 2017 and average weekday ridership was down 5.1% from the same period.