Call to Order:
Chairman Chris Prentice, Access Advisory Committee

Chairman Prentice called the meeting to order at 5:30 p.m.

Introductions:

Committee members present were Chair Chris Prentice, Vice Chair Paul Hunt, Glenda Born, Estrella Barrera, John McNabb, Molly Birrell, and Mike Gorse.

Capital Metro staff and contractors present were Raoul Vela, Rodney Recker, Scott Transut, Jon Tanzer, Jeff Dennin, Kendall Jackson, Chad Ballentine, and Martin Kareithi.

Others present were Cheryl Hunt.

Citizens’ Communication
Members of the public

Cheryl Hunt: Wants to talk about program where deaf/blind riders get cards that introduce them as deaf/blind. Talk to North and South RideRight drivers about following the instructions on the card. Tap on shoulder when your stop approaches. Martin: would not be undue burden on operator for them to get out of seat and help when the rider’s stop approaches

Statistics / Tech Update
Chad Ballentine, VP of Demand Response and Innovative Mobility

Ridership is up significantly. More trips than we’ve ever done! 64,000 ADA trips over September: record. On-time performance just under 91%. South base with new service provider has just started up. Rodney, new GM and Raoul, Austin manager, are here.

Pilot Projects Update / Innovation Zones Update
Chad Ballentine, VP of Demand Response and Innovative Mobility

Running small pilot on Exposition. Will end December 7. Opening up 3 new zones on 10/22 in response to June service change. It’s called MetroLink! Neighborhoods to fixed route services. Starting to do outreach in these areas. Pickup version two for next June, but don’t know where yet. App 4.0 which Jonathan will be talking about. Prentice: Is there potential for MetroLink in areas of town where there’s no service, like Four Points? Chad: Any zone is open for these programs.
Mobile App Update
Jonathan Tanzer, Technical Project Manager


MetroRapid Infill Progress
Ken Cartwright, VP of Capital Projects

Ken: 8 new MetroRapid Station pairs. Under construction at this time. Bus pad poured at each of these locations. Set shelter at 31st this week. A few weeks away from opening, but the temporary station is in effect. Mike Gorse: how will blind people know about temp stops / construction? Chair Hunt: maybe there could be an alert in the app? Martin: detours and construction are something I’ve given a lot of thought to. This week, met with Charlie Jackson to wrap heads around this. John McNabb: What is impact on travel time? Ken: We’re confident that we can maintain 10 minute frequency.

Westgate Transit Center Update
Ken Cartwright, VP of Capital Projects

Ken: Westgate Transit Center is under construction. It will serve 7 routes, including the 803 MetroRapid. Photos showing site plan, construction progress updates. Currently laying massive drainage pipes. To capture and mitigate runoff from highway above. Predicting completion spring completion and in service before June service change. Prentice: how was interaction with homeless? Ken: sent APD out with contractor, found some alternate locations for people to go. Will be fully lit at night. Paul Hunt: How will pedestrian access be? Ken: Primary ped. access points at Packsaddle Pass and Manchaca. Crosswalks. Safest side will be from Packsaddle Pass. Prentice: Are there audible ped signals? Ken: Can’t recall, we’ll check it out and request to city if they aren’t.

Stop Announcement Update
Martin Kareithi, Program Manager of Accessible Services

Martin: Internal stop announcements. Run by database. Connected to sound file which is on trigger for radius to bus stop. In June, because there were so many changes, pared down stop announcements. Last six weeks we’ve been going through every route and updating stop announcements. Changes seen in January service change. #5 is done. #2, 4, 5, 7, 10 done: 75-80 new announcements. Prentice: some drivers call out every stop, or you can just ask driver to call out stop. Martin: Operators are required to give you stop upon request.

Approval of September 2018 Minutes
Access Committee

Paul Hunt moved to approve the minutes, and Glenda Born seconded the motion. The motion carried unanimously. The committee adjourned at 6:35 pm.