Call to Order:
Chairman David Foster, Customer Satisfaction Advisory Committee

Chairman Foster called the meeting to order at 6:05 p.m.

Introductions:

Committee members present were Elizabeth Stehl, Ephraim Taylor, David Foster, BJ Taylor, David Shapiro.

Capital Metro staff present were Dottie Watkins, Yannis Banks.

Others present were Ruven Brooks, Allen Demling, Stuart Spates.

Citizens’ Communication
Members of the public

Allen Demling – CapMetro Bike shelters use an RFID card. Would like to see a two week notification about membership expiring. Has been coming for the past 4 years about it but nothing has happened or has been done. Dottie – We will find out who to contact about this.

OCC Tour
Dottie Watkins, VP Operations and Maintenance Oversight

See Attached Powerpoint

Project Connect Update
Yannis Banks Community Engagement Coordinator

- Blue Line Open House May 20th from 3-7 pm

May Meeting

- Possible June Meeting topics
  - Fleet Purchases
  - 2019 Fiscal Budget
  - Autonomous vehicles. – Ask Dave Couch who is good for this.
    - Presentation on how they theoretically work

Approval of May 2019 Minutes

- Fix the Date, Wrong Address. Clarify Dave Couch
BJ move minutes accepted

Ephriam 2nd

David abstain from voting

Adjourn 7:37