Call to Order:
Chairman David Foster, Access Advisory Committee

Chairman Foster called the meeting to order at 6:00 p.m.

Introductions:

Committee members present were Chair Foster, Ephraim Taylor, Elizabeth Stehl, Lin Rui Li, Michael French, Jeff Lewis, Betsy Greenberg, and BJ Taylor.

Capital Metro staff members present were Chad Ballentine, Sam Sargent, Kendall Jackson, Joe Ianello, Jonathan Tanzer, and Javier Arguello.

Others present were Zenobia Joseph and Ruven Brooks.

Citizens’ Communication
Members of the public

Zenobia Joseph: She recently presented before Zoning and Platting Commission, and Betsy invited her to come tonight. She wants to share the perspective of people who live North of North Lamar Transit Center. Over ½ mile to the 803. Ask for bus to go to Arboretum. Traffic and accidents, go against Vision Zero. Route 333 has very low boardings, and the empty buses that go to ACC Pinnacle could be used on routes North of NLTC. She shared a handout with statistics and Title VI comments with the committee.

Chair Foster: He attended and would like to report on Access Committee. No citizens present, and the meeting was very similar to ours.

Innovative Mobility Update
Chad Ballentine, Director of Paratransit, Capital Metro

The purpose of innovative mobility zones is to connect innovation zones to fixed route. Map of potential innovation zones. Jeff: Are pilots connected to circles on map? Chad: No, this is rough general concept that represents density and geographic size. Brooks: 5,000 below poverty line in Austin’s Colony. Chad: Looking into cost-sharing so that they can be connected to service. Committed to working within framework of accessibility, response time, drug / alcohol testing requirements, title VI (smart phones, unbanked), sharing data with partners, shared rides. Pickup: TNC on-demand. 100% wheelchair accessible, smartphone usage.
RideAustin pilot. Goal is to connect customers to 18 and 335. RideAustin can’t provide accessibility. Phone number to call for booking and accessibility. TNC is low cost, Pickup is higher cost. Autonomous circulator is next. RideAustin pilot for six months. Moving forward with software for Pickup-style procurement. Lin Rui: high cost / low cost? Chad: Pickup paid for itself with MetroAccess trips. High-cost because putting driver out for eight hour shift.

**Solar DMS Pilot**  
*Jonathan Tanzer, Tech Project Manager, Capital Metro*

Dynamic Message Signs: all rail stations have these. They are hard wired for their power. Now, we have a new generation of signs. Same purpose, but solar. Easier and less costly. This is a six month demo through end of 2018. Installed at the 4 stops where we are doing shade improvements. Speakers as well. Solar and battery. On separate pole from signage. Uses cellular data. ADA text to speech and ADA compliant text. Also service alerts.

**CapMetro App and Traveler Tools – June 2018 Release**  
*Jonathan Tanzer, Tech Project Manager, Capital Metro*

More accurate Next Departure and Arrive By, also it’s faster, better auto-refresh. Improved accessibility. Martin has been participating in testing, also a third party tester for accessibility. Will be released in late June. Foundation for multi-modal trip planning. Park + ride, bike + ride. Allows for customer feedback. Frenchie: how is accuracy better? Jonathan: getting GPS data every 45 seconds -> now every 10 seconds. Lin Rui: Do you check with Transit app for next departures? Jonathan: we do QA checks with Transit, these should now be more accurate.

**CapMetro App and Traveler Tools – November 2018 Release**  
*Jonathan Tanzer, Tech Project Manager, Capital Metro*

Late fall app release. 4.0 app. Less clicks, more streamlined activation. Add multi-modal trip planning + ticketing. Combining Cap Metro services with third parties. Rounds of testing including accessibility, UX, and CSAC.

**Performance Dashboard**  
*Sam Sargent, Deputy Chief of Staff*

There is a lot of info on the website, but it’s static and buried. There are other transit agencies throughout the country that have dashboards like this. Things like ridership, financial goals, on-time performance, etc. Peer agencies like MTA, UTA, MBTA (show examples). Ridership, Finance, Safety, Customer Service, Sustainability. Ridership and on-time performance per route. (All categories per route). Future dashboards: Safety, capital projects, technology, paratransit. Testing and implementing summer + fall. Show board in November. Ephraim: could we do a starred rating system on the app? Fuel consumption, CO2 emissions / passenger mile, recycling.
Foster: can there be a comparison of emissions to the car? Next steps: test and implement in summer and fall.

**Kramer Station Update**  
*Javier Arguello, Director of Long Range Planning, Cap Metro*

This has been initiated by private sector. Original desired site of station was purchased, now the developers want the station there. From a multimodal perspective, the new location is better. We’re studying the new location. Private sector will pay for the station. Foster: 400 parking spots are free? How do we know that people aren’t using it for offices? Javier: Not sure yet, only at 10% design. Zoning approval expected early fall. Foster: where is McKalla stadium? Arguello: 1.1 miles south of new stadium. 85% of funds from private sector, or else it’s not built.

**Agenda for August Meeting**

Title VI process / reviews AND how it’s implemented  
Cap Remap retrospective  
Travis County Transit Development Plan  
PTC

**Adjournment**  
The committee adjourned at 8:09 p.m.