Call to Order:
Vice Chair Betsy Greenberg, CSAC

Vice Chair Greenberg called the meeting to order at 6:00 p.m.

Introductions:

Committee members present were Vice Chair Betsy Greenberg, BJ Taylor, Elizabeth Stehl, Ephraim Taylor, Jeff Lewis, and Lin Rui Li.

Capital Metro staff present were Roberto Gonzalez, Gardner Tabon, Lawrence Deeter, Sam Sargent, Kendall Jackson, and Brian Carter.

Others present were Jean Crawford, Tyler Markham, and Ruven Brooks.

Citizens’ Communication
Members of the public

Jean Crawford: She took her first MetroAccess ride at 5:59 am yesterday. Her very last ride didn’t come to NLTC. Rode Round Rock service on Monday, and creases have been ironed out. She’s experienced 8 MetroAccess calls that were on hold and dropped. It would be good if the 335 had a stop by the Performing Arts Center.

Lawrence: We’re actually working on that stop.

Elizabeth Stehl: The 335 needs to make better connections North-South. What about the 5 routing across the river? Also, will bus to airport have luggage racks?

Ruven Brooks: Wants to talk about former 240 boardings. Showing a map that includes former 240 stops that don’t have a route now. Wishes more ridership data was published. Not concerned about loss of service, but why doesn’t the City of Austin or St. David’s have a shuttle? We could look at how people are getting by without CM? July ridership report looks very good.

Ephraim: Trips on the 10 have not been showing up on trip planner?

Betsy: Why does countdown not work?

Lawrence: system checks for GPS, updates every 2 minutes. Soon, it will update every minute so hopefully that will help.

Title VI Overview
Sam Sargent, Deputy Chief of Staff

Defined Title VI. Relates to Capital Metro since we’re a recipient of federal funds. Equitable distribution is what we’re aiming for. Equity analysis every time there’s a change. Cap Metro has
two separate policies: one for disparate impact on minority populations, disproportionate burden for impact on low-income. For service changes, we don’t analyze every single change we make. Analyze major service change: when changing more than ¼ of routes. Elimination of any route and creation of any route also trigger Title VI analysis. When there are impacts/burdens, will consider modifying proposed changes.

Betsy: What about Zenobia’s concerns?
Sam: Will send FTA response letter. None of these decisions are taken lightly.
Lawrence: Analysis was done by a consultant.
Ruven: Looked at 392 on Braker. Used to go all the way across Braker, now stops at Burnet. But now you can transfer.
Betsy: What about time that buses are operating?
Lawrence: That’s more during Service Monitoring. There we use a random sample of routes.

## January 2018 Service Changes

*Lawrence Deeter, Principal Planner*

It’s still very early in Remap so we’re only just now looking at July ridership. UT swells ridership, and we know that the 7, 10, and 20 are dealing with overcrowding. For January: reviewing 13 routes to continue to tweak schedules. Also changes due to construction, and inserting trips to help with heavy loads. ACC Pinnacle: Committee has heard that CM is going to a closed campus. ACC announced change in March and it was supposed to just be for the summer. Changes go to board on 10/22 (if there any changes before that meeting he will come back). Changes to 315 and 333 because of ACC Pinnacle change.

BJ: Do these changes go to drivers?
Lawrence: Roberto goes to union leadership and Lawrence goes to drivers. 315 change was coming from driver comments.
Roberto: Operator open houses starting next week.
Betsy: on-time performance for buses that don’t have schedules. Should those buses have schedules?
Lawrence: Looking into the gapping and bunching issue. Assistance from Transit Center. Not having timepoints allows for flexibility.
BJ: Two 171 buses next to each other at UT Stadium.
Roberto: We’d have to look into that issue.

## Update on App Release

*Kendall Jackson, Community Engagement*

A signup sheet was circulated for Beta testing of the new app release.

## Approval of August 2018 Minutes

*CSAC*

Jeff Taylor moved to approve the June minutes, and Betsy Greenberg seconded. The motion carried unanimously.

The meeting was adjourned at 7:25 p.m.